

LEED/APPA Custodial Audits

Our team conducts third-party, unbiased and accurate audits of your facility to determine the level of cleanliness and adherence to Canada Green Building Council's standards as adopted from APPA (Association of Physical Plant Administrators).

Inspection of facilities and final audit report will meet the criteria for the Leadership in Environmental & Energy Design Program (LEED) program for Existing Buildings Operations and Maintenance (EB:O&M) and qualifies for the Environmental Quality credit for Custodial Effectiveness Assessment (EQc3.2).

DCS Audit Process

Assessment Overview

- Audit requirements are assessed from building floor plans according to APPA space categories.
- Space audit selections are made as per APPA's requirements ensuring each space type is adequately represented.
- Develop an audit analysis for each space type.



APPA Audit Performed

- Service quality is scored according to APPA's five unique levels of appearance, ranging from Level 1 – Orderly Spotlessness to Level 5 – Unkempt Neglect. Levels of service for each space are defined as they relate to floors, vertical surfaces, trash containers, lamping and horizontal surfaces in the facility.
- As required, the audit will also include inspections of janitor carts confirming the actual use of purchased sustainable cleaning products and materials.
- Audits are conducted by experienced professionals with industry credentials.



Targeted Reporting

- Results are analyzed and space types scored; a raw score is determined. The final average appearance level score is calculated for the audited areas.
- A comprehensive audit report is provided to you that details the findings and includes opportunities identified for improved custodial effectiveness as well as USGBC Certification documentation.



For More Information: